

#### **Today's Presenters**



**Todd Brandt, BSc**Lead Consultant, Sask
Destinate Group Ltd.



**Kyla Bouvier**Owner
Back2Nature Wellness
and Adventures



#### What is Packaging?

- Aligning and marketing complementary products together to form compelling and unique experiences for the consumer.
- Improving visitation through regions
- ✓ Increasing tourist revenue through multiple suppliers offering complementary products, or via single suppliers providing services that complement their core offering.





#### **Potential Components**

- Accommodations
- Transportation Services to and within the Destination
- Unique Food and Beverage
- Activities or entertainments such as Guided Tours and admissions to galleries
- Mementoes or Souvenirs
- Related Services such as interpreters
- Creative Extras just about anything!





ASSESS
Markets,
inclusions and
Time Elements

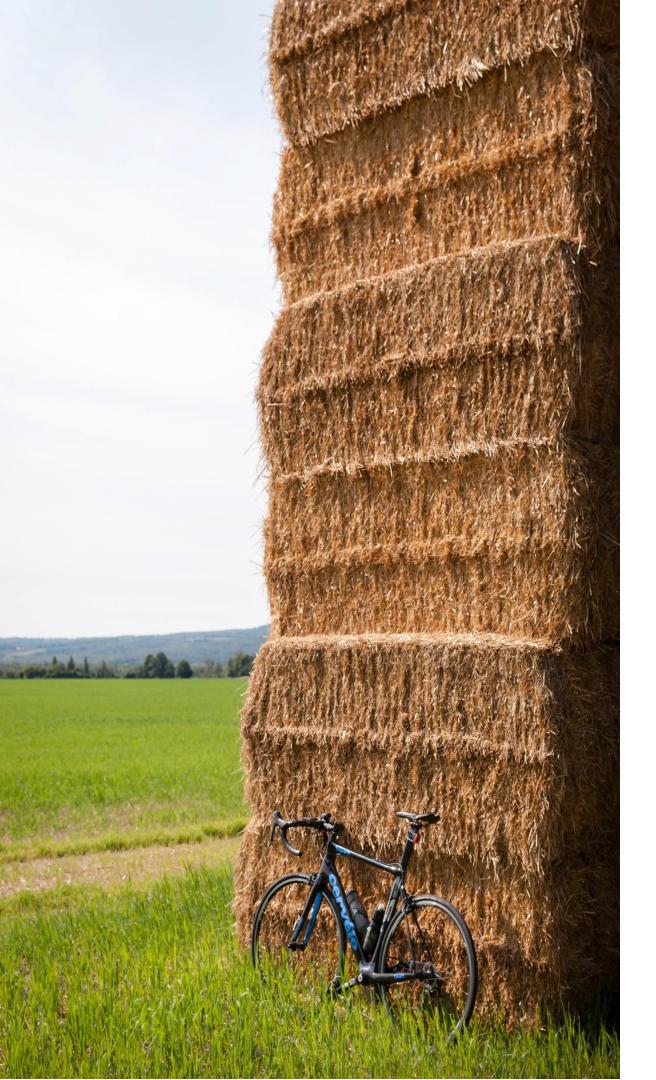
DEVELOP
Partnership,
Terms of
Operations
and Package
Pricing

CREATE
Branding,
positioning
and
Marketing
Program

**EXECUTE** and adapt

TRACK and Assess results





#### **Key Package Considerations**

- Market Suitability
- Product Tailoring
- Unique Selling Points
- Product Feedback
- Package Pricing
- Location
- Accessibility
- Seasonality
- Hours of Operation
- Information Availability
- Reservation Systems



#### **Understand Your Key Markets**



#### **AUTHENTIC EXPERIENCERS**

- families & younger seniors
- understated travellers
- looking for authentic engagement
- value education and adventure
- drawn to nature
- travel often and stay awhile
- primarily located in Alberta



#### **REJUVENATORS**

- intergenerational families
- travel to escape
- travel closer to home
- comfort seekers
- understated indulgence and relaxation
- drawn to nature
- unstructured travel
- primarily located in Saskatchewan



40,376 households in SK 231,895 households in AB 53,777 households in Winnipeg



\$161,698 household income in SK \$216,453 household income in AB \$163,247 household income in Winnipeg



1. Legacy

2. Culture

3. Health



100,725 households in SK 237,088 households in AB 77,931 households in MB



\$101,838 household income in SK \$110,045 household income in AB



1. Nature

2. Emotional Control

3. Culture



#### **PACKAGE BEST PRACTICE #1:**

#### Think Seasonal!

- An effective way to drive business during your need periods
- Extend your operating season
- Use special occasions, holidays, community festivals and events to develop interesting themes to design your package



#### PACKAGE BEST PRACTICE #2:

#### Plan Carefully

- Plan well in advance to allow proper planning and promotion
- Confirm all staffing needs and schedules
- Match your offers to the needs of your target markets
- Partners need to be fully engaged to align all components



#### **PACKAGE BEST PRACTICE #3:**

#### Create a Hook

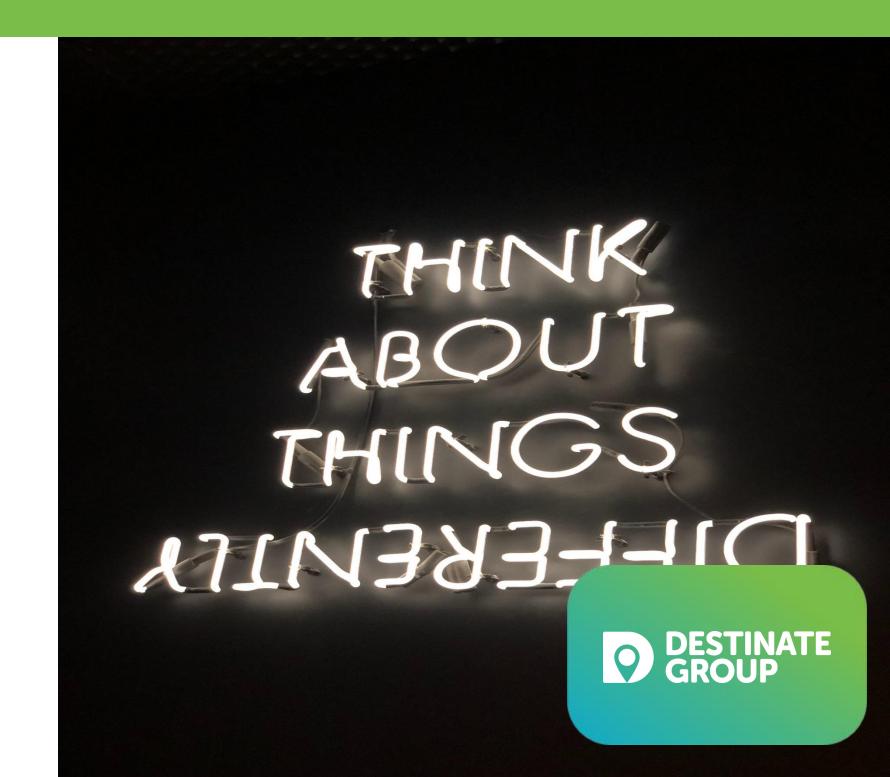
- You have to stand out from your competitors – there's lots of them!
- Add a unique or enticing service
- Consider adding incentives to add exclusivity and appeal



#### **PACKAGE BEST PRACTICE #4:**

## Provide a Unique Customer Benefit

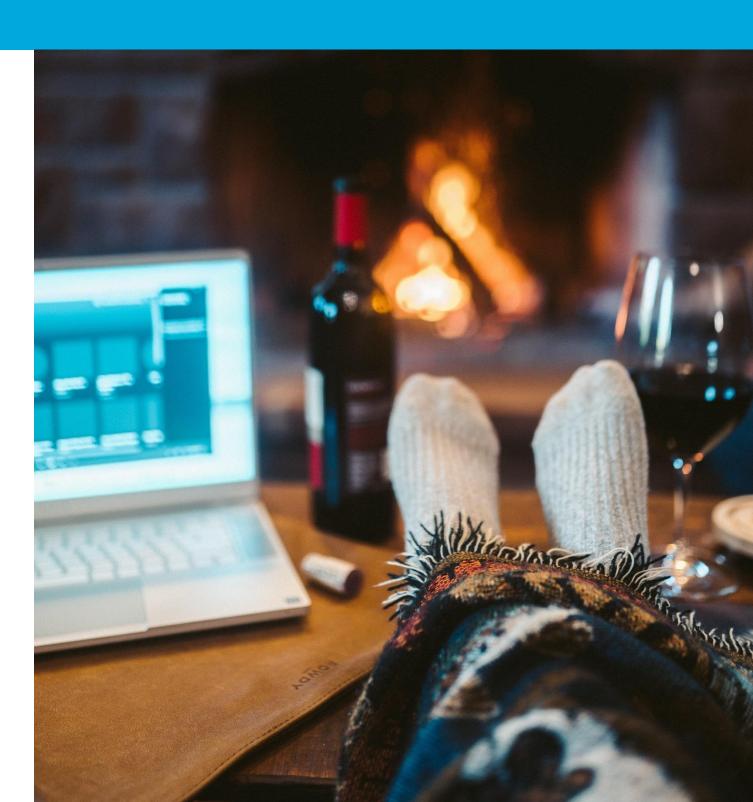
- Add a benefit if customers buy complete packages
- Could include a discount on select services, such as a spa treatment, or complimentary equipment rentals



#### **PACKAGE BEST PRACTICE #5:**

# Price your offer competitively

- Aligns with your competitors
- Affordable to target markets
- Profit must be reasonable to make effort worthwhile



#### **IMPLEMENTATION**

- A product must be priced consistently, accurately and competitively to be successful in the marketplace
- Mature Packages and operators can be introduced to the Travel Trade Distribution system (Receptive Tour Operators, Wholesalers, Retail Travel Agents, Meeting and Incentive Planners)
- Contact Tourism Saskatchewan



# THANK YOU

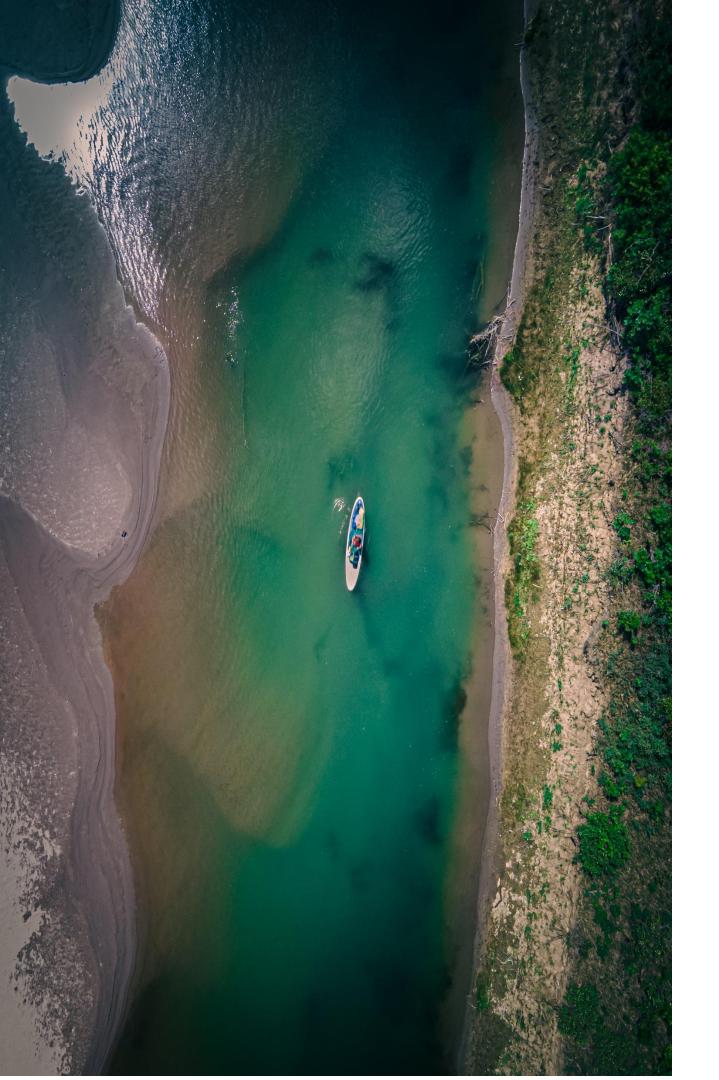
Questions?





#### Meet Kyla

- ✓ Owner & Founder of Back2Nature Wellness & Adventures
- Operates an outdoor wellness and adventure guiding business in Saskatchewan
- Passionate about collaborating with other local businesses



#### Agenda

- Designing Unique Experiences
- ✓ Partnerships and Collaborations to create packages
- ✓ Success Stories
- ✓ Online Booking Platforms

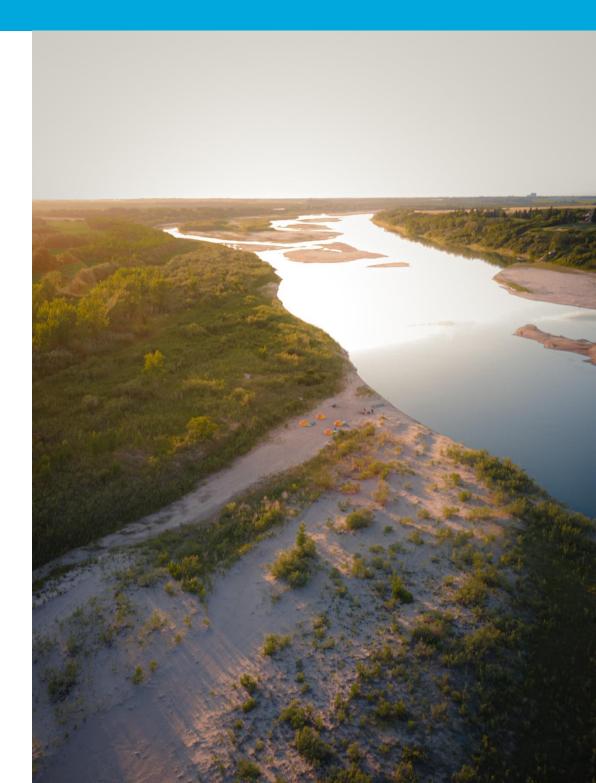


# Designing Unique Experiences



Why you should create a unique experience!

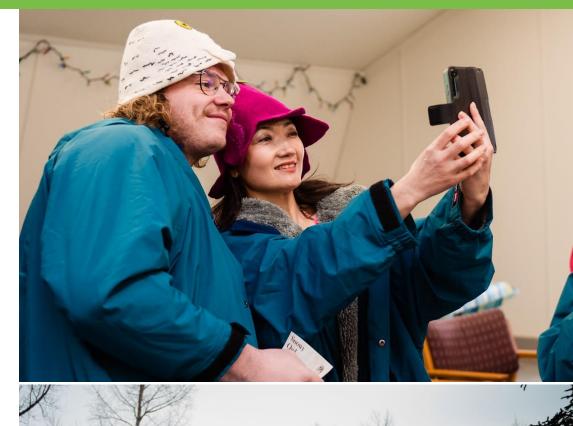
- Competitive edge
- Increased demand and revenue
- Word of mouth and referrals
- Customer loyalty and repeat business
- Diversification of offerings
- Cultural exchange and education



## Designing Unique Experiences



- Incorporate local experiences and cultural immersion.
- What does your region have to share that's unique and can offer guest's an unforgettable experience?





# Align with Saskatchewan's Tourism Brand Pillars





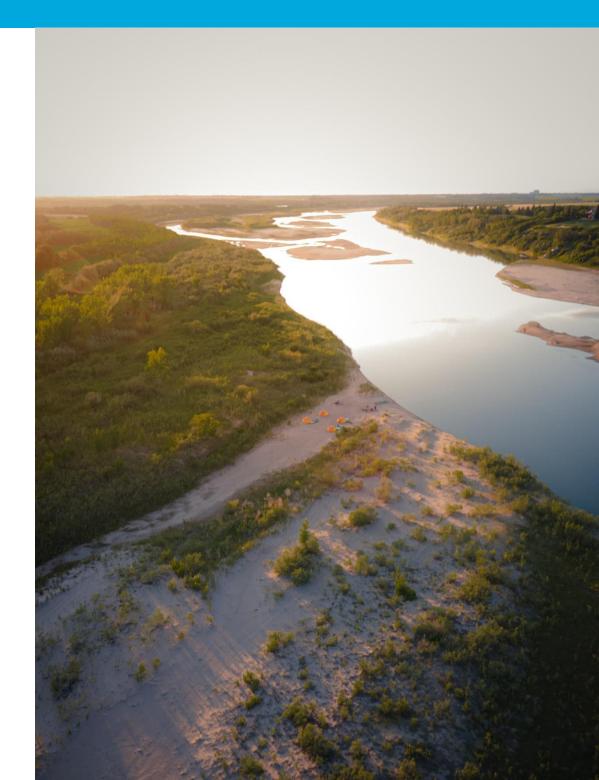
# Align with Saskatchewan's Tourism Brand Pillars



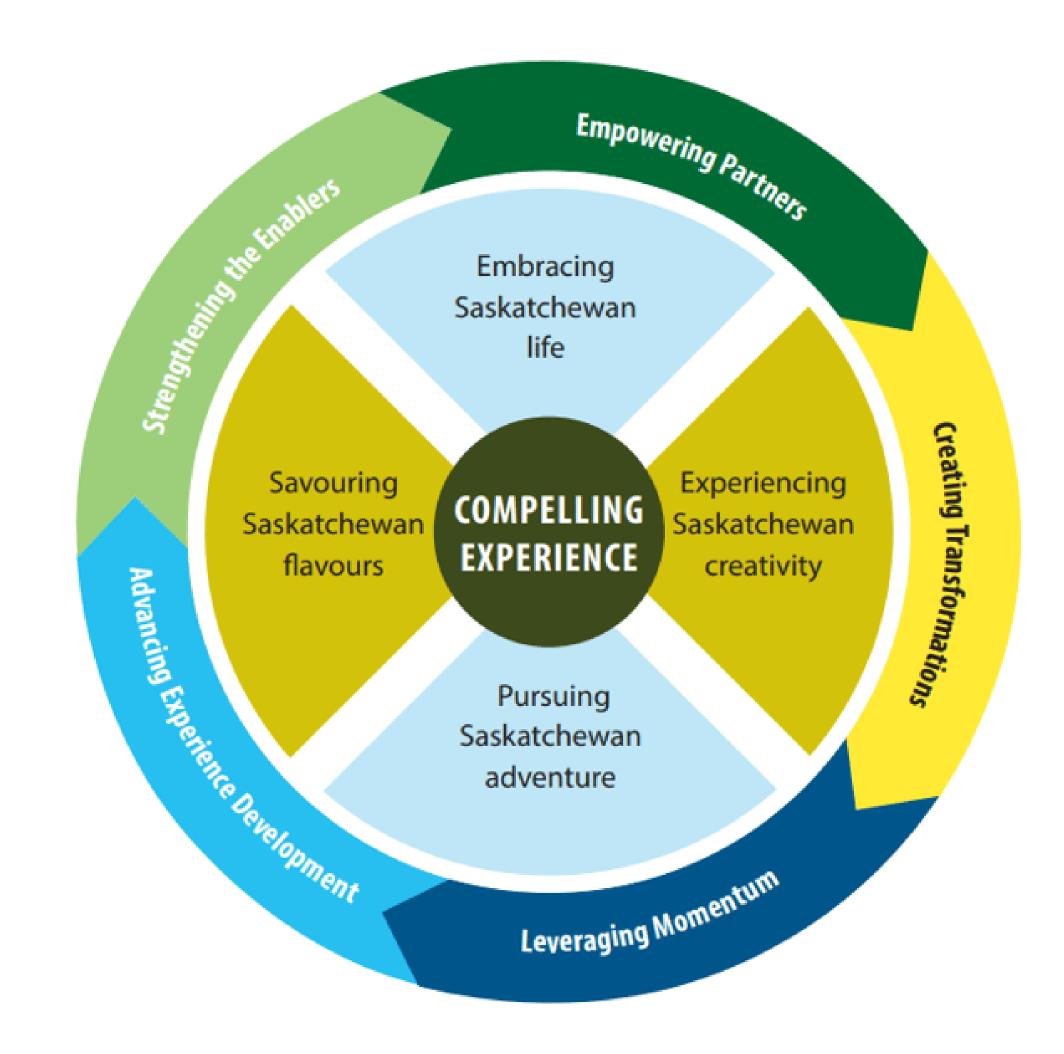
Saskatchewan's tourism brand pillars are:

- Land and Sky,
- Time and Space, and
- Community.

Within the Destination Development Strategy, four experiential themes align with these brand pillars.



# Destination Development Strategy Experiential Themes

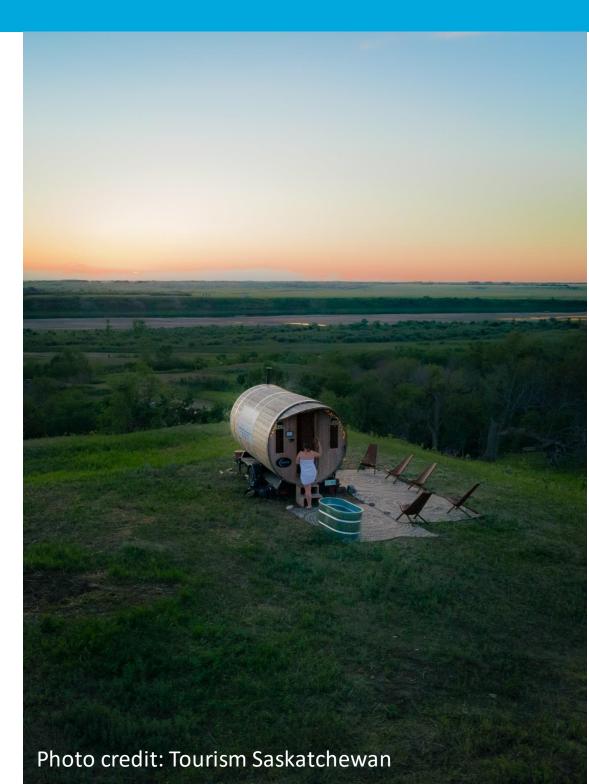


# Tourism Saskatchewan Niche Market Development



Tourism Saskatchewan's Niche Market Developments are:

- Astrotourism
- Birding
- Outdoor Photography
- Wellness
- Agri-tourism
- Snowmobiling



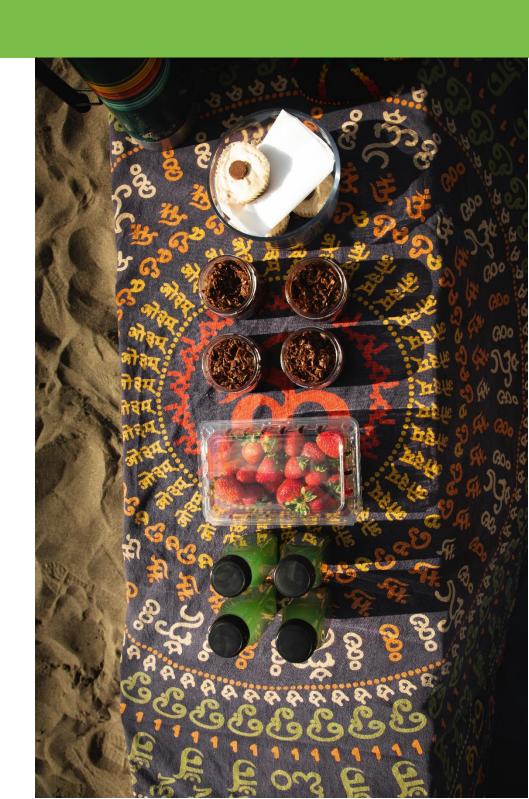
# Partnerships and Collaborations



Building successful partnerships and collaborations is crucial for mutual benefit and the enhancement of the overall visitor experience.

#### Aspects to consider:

- Shared vision and values
- Complimentary offerings
- Trust and reliability
- Clear communication
- Mutual benefit
- Legal agreements

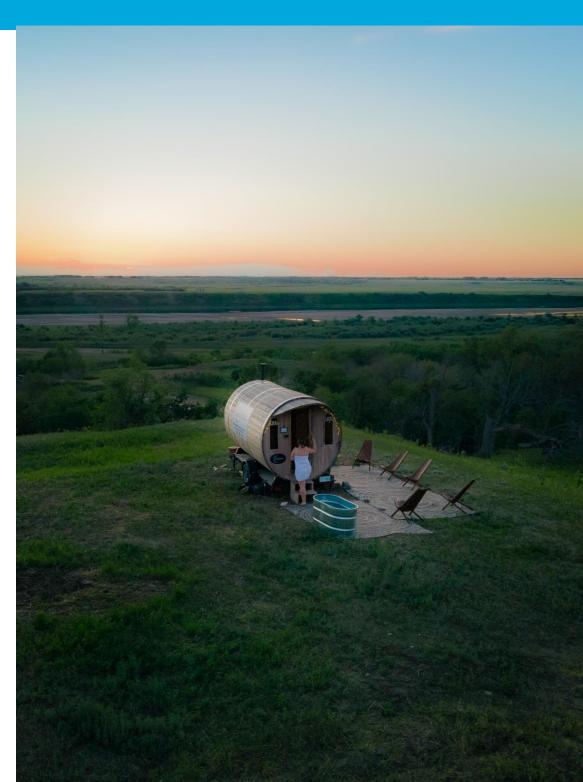


#### Success Stories and Examples



Collaborations with Back2Nature Wellness & Adventures

- The Prairie Grazer
- Echo Valley Provincial Park
- Elkridge Resort
- Prestige Car Service and The Bunkhouse

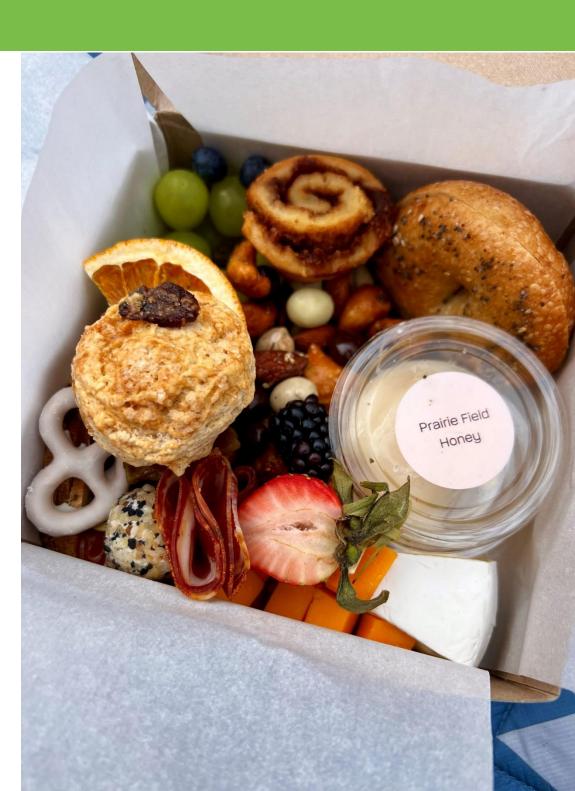


#### The Prairie Grazer Collaboration

Provide food for our experiences in the form of grazing boxes.

#### Alignment includes:

- shared values
- quality
- Importance of local



## Echo Valley Provincial Park Collaboration



A collaboration to provide a service in the park during an otherwise slow time in the season to increase visitor numbers.



# Elkridge Resort



A partnership and collaboration between Back2Nature Wellness & Adventures and Elk Ridge Resort for a Winter Wellness Package that included:

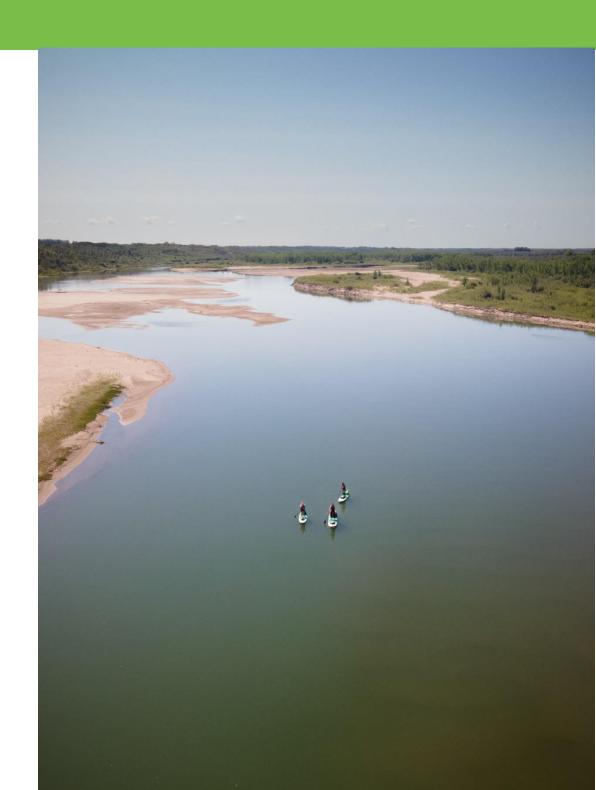
- Two nights accommodation in the Lodge
- \$50 dining gift card
- Sauna sessions
- Guided ski or snowshoe and sauna experience



#### Prestige Car Service & The Bunkhouse

Our Overnight SUP Camping Experience is supported by these two partners:

- Prestige Car Service provides transportation.
- The Bunkhouse provides catering.

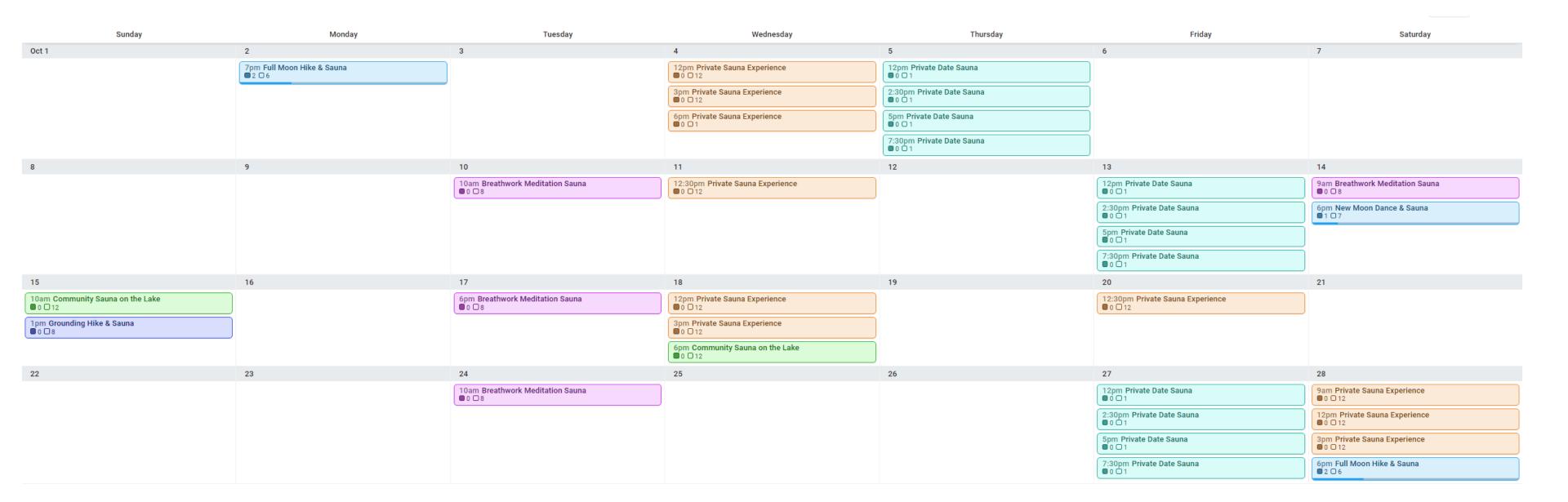


# Why do I collaborate?

- Collaborating allows the strengths of businesses to align and do what they do best!
- Cross promotion
- Creating a unique experience that cannot otherwise be replicated

### Online Booking

 An online booking platform allows guests to book easily and with little hesitation.



# THANK YOU

Questions?



