Captivating businesses, site selectors and talent



with
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TEDx speaker & CEO





Kangaroos are just Deer that have spent time in prison













About Localintel

Our technology helps discover and communicate your location's advantages.

Organizations we work with

Federal



Provincial











Local





















What's in store for us today

Part 1: Understanding your audience

- Who they are
- What they want to know
- Their decision making journey

Part 2: Addressing the needs of your audience

- Preparing your answers
- How to communicate on each step of the audience journey

Part 3: Case studies

Part 1: Understanding your audience





Who is your audience?

Effective communication starts with understanding who your target audience is, what they are looking for, and what problems they are facing.

Research their industry, company, and role, and ask open-ended questions to uncover their pain points, priorities, and expectations.

This will help you tailor your communications to their specific needs and show that you care about their success.

Establish your target audience

- Investors?
- Developers?
- Franchises?
- Manufacturers?
- Retail?
- Existing businesses?
- New residents / talent?



You can't be all

things to all people.

Michael Porter

You must prioritize.

What you audience wants to know

For businesses and investors who are considering relocating, a high level, there are a range of factors that multiple audiences value.

Site Selection Factors		2022	2021
Ranking			
1.	Labor costs	89.1	96.4 (1)**
2.	Quality-of-life	87.1	82.1 (11T)
3.	Availability of skilled labor	85.8	94.9 (2)
4.	Energy availability	82.3	94.7 (3)
5.	Construction costs	81.2	82.1 (11T)
6.	ICT/broadband	80.7	36.8 (26)
7.	Corporate tax rate	79.7	87.7 (7)
8.	Energy costs	79.4	N/A
9.	Environmental regulations	79.0	82.5 (9)
10.	Available land	78.1	62.5 (19)
11.	Highway accessibility	77.8	93.1 (5)
12.	Proximity to major markets	74.6	77.2 (14)
13T.	State and local incentives	73.0	84.5 (8)
13T.	Tax exemptions	73.0	82.4 (10)
15.	Available buildings	71.9	70.2 (15)



Specific needs

For example, a data center:

- Power Infrastructure
- Connectivity
- Climate and Cooling
- Security
- Proximity to Clients
- Environmental sustainability
- Risk of natural distaster
- Zoning and Land Use Regulations
- Tax Incentives
- Skilled Workforce
- Real Estate Availability
- Political Stability



Talent

Young single profesionals

Working hard, playing hard and getting ahead

- Spending time with friends
- Keeping active
- Entertainment
- Travel

Families with younger children

A community where their family can thrive

- Schools
- Kids activities
- Convenience
- Health facilities

Empty nesters

Relax, explore, belong

- Travel
- Health facilities
- Recreation
- Community participation

Coming home boomerangs

Shared needs

Job

Housing

Affordability

Return home to their roots

- Reconnect with place and people
- Explore what's new and improved

Remote workers

Live and work the way they want

- Fast internet
- Access to airport



How your audience makes decisions

Awareness Stage

ATTRACT

A location advisor or corporate executive has started a site selection process. Your goal is to get their attention, spark curiosity and drive them to your website. Your marketing material should communicate your communities unique selling proposition and explain why you are different than competing locations.

Consideration Stage

ENGAGE

A site selector lands on your website and is curious to learn more. They are still comparing options, so your immediate priority is to promote your location's advantages and enhance engagement until they are ready to connect with you in person. Showcase your strengths in the "Why Us" or "Our Advantages" section of your website.

Due
Diligence
Stage

ASSIST

Your location is <u>has</u> been short-listed by a site selector and they are ready to undertake more detailed analysis as part of their due diligence. Your goal is to assist them with the information they need to build certainty, increase trust and feel confident in deciding that your community is the right location for their business.



Part 2: Addressing the needs of your audience



Get your story and answers togther

Undertake research and an up to date SWOT analysis for your location then sort and prioritize the findings to:

Identify how your community's strengths and opportunities address the needs and priorities of your target audience

Identify your community's competitive edge, which is how your location can stand out against competitors

Identify the growth and investment potential of your location

Identify your community's resilience, which is your location's ability to cope with changes, shocks, and uncertainties.

Create a pitch, which is a well articulated and compelling explanation why your target audience should make the decisions you want them to take.

Influencing your audience's decisions

Every time you communicate to your target audience, you are trying to get them to do something you want.

At every step in the funnel you should be communicating your community's pitch and the key messages you've established for your target audience.

As your target audience moves down the funnel the level of detail in your communications increases - but what you talk about remaining consistent. You're simply drawing on the research you've already done.

Building Awareness Stage advertising, social media, blogs, trade shows, networking

Consideration Stage

website

Due Diligence Stage

RFI, due diligence

Decision

Part 3:

Case studies - How economic developers are using Localintel address the needs of their audience

