Community Resilience, Keeping Spending Local



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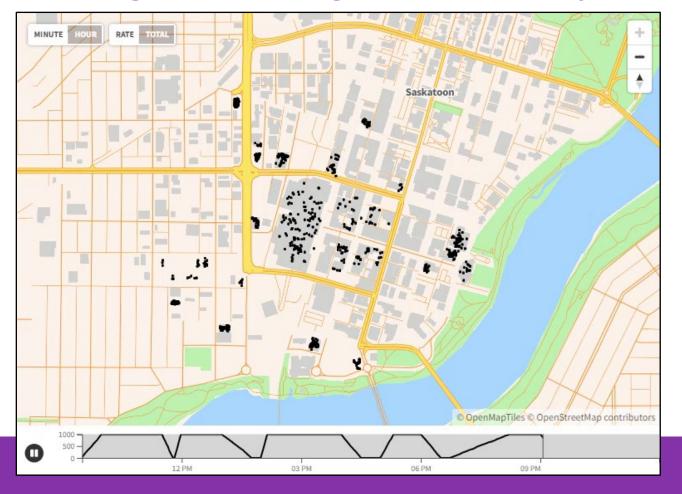
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Keeping Spending Local - Why it matters!





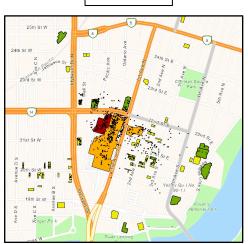


Movement Patterns by Time of Day

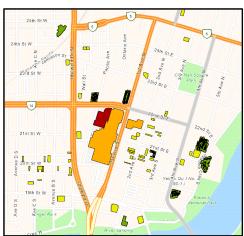
Delegates move around the destination throughout the day, generating spending at venues outside of the convention centre. **Average spend \$135 - \$240 per day**. Business travelers spend **4 x more** than leisure travelers.

10:00AM 7:00PM 2:00AM















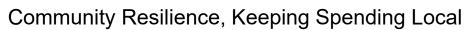


HOLIDAY DOWNTOWN

The evolution of making an event work!











How Promoting
Businesses Can Be
Supported by
Gift Cards

BIDS Build Confidence









Member Promotion Campaigns

- Downtown Regina has over 70 restaurants and food establishments
- 3-4 food promotional events are held each year

Businesses create a new menu item/special and receive free

promotion











Progressing to a Gift Card Program

- How to remain impartial?
- Corporate Gift Card Rebate Program
- Unifying the downtown businesses especially those who had no gift card program or paper certificates



Regina Downtown Corporate Gift Card Rebate Program

This year, ease the stress of purchasing staff and corporate gifts by purchasing gift cards from a variety of local downtown businesses – located in the heart of the city! You'll be crossing off things on your "to-do" list *and* helping to keep local downtown businesses growing!

Due to COVID-19, businesses everywhere have taken a serious hit. This holiday season, Regina Downtown Business Improvement District (RDBID) is bringing back the *Regina Downtown Corporate Gift Card Rebate Program* to help support local downtown businesses as they recover.

On-Boarding Process

- How to handle a bad experience
- Creating a fun and recognizable brand







Partnerships are key
 Our goal was 40 businesses for launch ...

On-Boarding Process

- How to handle a bad experience
- Creating a fun and recognizable brand







Partnerships are key
 Our goal was 40 businesses for launch ...

We launched with 104!

Regina Puts the Fun in Marketing



https://youtu.be/lz-ueL6grJY

Economic Value

November 21, 2023 - April 30, 2024



Promotional Gift Cards

- The benefit of giving out \$5 or \$10 cards during events
- Pop ups at participating locations during restaurant campaigns

Lift Amount **\$822.36**



*On \$5/\$10 gift cards given out at events (November 21, 2023 - April 30, 2024)

More Ways to Encourage People to Shop Local

Volunteer thank yous

Over 55% of the \$10 gift cards given to volunteers were spent

Staff

Corp**anities to frees** Holiday purchases continue to buy

Gift

Feat **Craibles** otos from 48 businesses



Scan this QR code to see the over 100 businesses that you can spend your Regina Downtown Gift Card.









Let's Connect!

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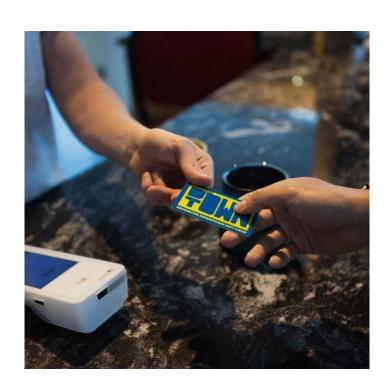
Check out our socials:











Redemption

91% spend over the value of the Gift Card on redemption

74.5% who overspend see the Gift Card as 'free money'

34.4% spend 75-100% more than the value of the Gift Card on redemption







Support for local

90.9% prefer giving a Gift Card to cash. 76.3% say this is because it encourages the recipient to treat themselves

96.9% are keen to support local

95.3% said supporting local businesses helps to keep them open







Regina Downtown Gift Card

Redemptions independent 32.5% mall

67.5% - enhancing collaboration

20% uplift on redemption Jan - Mar 2024

Use monthly reports to adjust marketing and drive redemptions with specific businesses

Positive feedback from businesses Case

study mi-cnx.com



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